

NOVEMBER 2016

Welcome to our November newsletter updating you on information about the Practice

The MVMP family is expanding....

The first of October seems to be the date for mergers as we reach our One Year Anniversary of the former Yeo Vale and Wrington Vale merger and we are pleased to welcome St Georges Practice as a big part of Mendip Vale Practice as of Saturday 1st October. We are delighted that we have an opportunity to work together in providing fantastic services to our patients. For the time being Dr Andy Warinton will be working at St Georges Monday Tuesday and Wednesday and on a Friday at Yatton with Dr Joanna King working every Friday at St Georges and Monday Tuesday Wednesday at Langford Surgery in Pudding Pie Lane. We are currently busy working on getting our computer systems merged which we anticipate being able to achieve by the end of this year. Once this has been completed patients will be able to choose to be seen at any of our practices that are convenient to them. We will continue to update with our progress in the monthly Newsletters and via our website.

NEW BUILD PRESENTATION

The final consultation took place at Langford Surgery on Wednesday 5th October. It was great to be given the chance to show patients around the building and get their feedback and input on what they think would work well in the new build. We are progressing with the development on the site and will look to give regular updates on the progress. Should you wish to feedback or comment please see the website for our feedback form, which you can email, post or drop into us.

FLU CLINIC

We have successfully held two flu clinics at Yatton and Langford Surgeries on Saturdays 1st October and 17th September. The feedback we received has been very positive and with a number of staff on duty no one had to wait long to be vaccinated. Further walk in clinics have been held in Congresbury on Monday 31st October and a childrens clinic was held in Yatton on 20th October and Langford 27th October. The Practice wishes to apologise to any patients who were delayed when attending the clinic on 20th October. The Practice would like to give a big thank you to Sonya from our Patient Participation group for all her help, it was greatly appreciated.

WIFI IN THE PRACTICE

We are very excited to announce that wifi is now "live" for patients at Langford Surgery. Patients are able to access this free and quickly. This will soon be available at St Georges so watch this space! There are no plans currently to make it available in Yatton or Congresbury surgeries, however, it will be up and running once we are homed in our new premises.

Partners:

Dr Philip Donlevy, Dr Cordelia Feuchtwang, Dr Joanna King, Dr Alan McClatchey, Dr Shruti Patel,
Dr Samuel Partridge, Dr Richard Reed, Dr Andy Warinton

Associates:

Dr Caro Ash, Dr Helen Burlington, Dr Carrie Difford, Dr Michael Peel, Dr Laura Ratcliffe, Dr Lucy Thomas Dr Katie Ellison Dr Claire Roberts Dr James

HYPNOTHERAPY AVAILABLE

Alison Becker D.Hyp MBSCH CP. AMT is available for private consultations in the Mendip Suite at Langford Surgery on a Tuesday afternoon. Alison is able to help with a variety of issues including habits and addictions. Further information is available via our website using the link for the Mendip Suite.

MEMORY CAFÉ

Dementia information Café is held every second Saturday of the month 10.30-12.00 hrs at the St Georges Medical Practice where a safe and approachable café environment is available for people with dementia to attend as they wish. Information on dementia and support available within the local community will be provided. Also available is a free no obligation private 1-1 consultations with a health and wellbeing officer. The café is run by trained staff and volunteers and refreshments are available.

SURGERY NEWS

When making a request to book an appointment our reception team will always enquire about your symptoms so they can help ensure that you are seen by the most appropriate clinician. Besides from our Doctors, Nurses and Health Care Assistants we also have Jo and Rachel who are our Advanced Nurse Practitioners, Katie Pugh our Mental Health Specialist and physio through One Care MSK Physiotherapist that our reception team can offer appointments with. All information given to receptionists is treated with the strictest of confidence.

STAFF NEWS

Welcome to Dr Claire Roberts who is already known to the practice as she carried out some of her GP training in Yatton. Claire joined us on the 7th October.

Welcome to Kym who has been appointed Assistant General Manager. Kym will be normally based at St Georges and will assist Katie Drew in the day to day running of the Practice

Shortly joining us will be 2 New Advanced Nurse Practitioners Jo Higson and Tracey Worland. Also joining us in January is Katy Coggins Practice Nurse.

Welcome back Christine who is the Reception Team Leader. Chris keeps the team running and amongst other things has the task of making sure we have adequate receptionists on duty to help and advise patients.

Congratulations also to Georgina in the Dispensary who has just completed her accuracy checking on 1600 items and is now a fully-fledged dispenser.

Sadly we said farewell to Chris Hooper who left us on 7th October. We will miss having Chris around but wish him all the best for the future.

Partners:

Dr Philip Donlevy, Dr Cordelia Feuchtwang, Dr Joanna King, Dr Alan McClatchey, Dr Shruti Patel,
Dr Samuel Partridge, Dr Richard Reed, Dr Andy Warinton

Associates:

Dr Caro Ash, Dr Helen Burlington, Dr Carrie Difford, Dr Michael Peel, Dr Laura Ratcliffe, Dr Lucy Thomas, Dr Katie Ellison, Dr Claire Roberts, Dr James